

Birmingham, 11th March 2020

AIR LIQUIDE UK AND ENERGAS COVID-19 BUSINESS CONTINUITY PLANS

With the spread of Covid-19 across several geographies in Europe, we are facing an exceptional situation. Our primary objective remains to ensure the safety of our employees, patients, customers and partners whilst maintaining a sustainable supply of our products - some of which are critical to the NHS or to power and water supplies.

Air Liquide Group has implemented a European crisis coordination structure to support its entities and in the UK a pandemic crisis committee, under the leadership of ALUK Managing Director, HSE and HR Director, has been put in place to ensure business continuity.

The following mitigation measures have been implemented:

- All International business travel has been prohibited unless business critical
- All employees coming back from any personal or business travel from outside the UK will be required to self-isolate for 14 days, even if not showing any symptoms and are required to inform ALUK if they do show any symptoms.
- All domestic travel must be postponed as much as possible. No site based staff are to travel to other ALUK/Energas facilities unless essential to maintain operations at the site. Home based staff are not to go to ALUK/Energas sites unless essential for operational reasons or business critical
- Jobs which are critical for business continuity have been identified and if it is possible for these jobs to be done from home using IT support then these employees have been requested to work from home. Necessary IT tools have been provided to these staff.
- Where business critical tasks e.g production cannot be done from home then the employees are being split into teams (Team A/ Team B) without overlap to avoid personal contact and minimise potential infection.
- Hand sanitisers and surface cleaners have been sourced and provided together with detailed instructions for washing hands. Cleaning regimes at all of our sites have been revised to add requirements for regular cleaning of frequently touched surfaces.
- All visitors to our sites are limited to visits critical to business continuity and such visitors are only admitted after completion of an extended visitor form which includes details of contacts within the previous 14 days
- Our critical suppliers have been contacted to understand their preparedness and their own mitigation measures.
- All employees are required to inform ALUK at once of any symptoms (even mild) which could indicate infection with COVID-19 and if identified at work will be sent home at once and any potential contacts traced.
- Alternative production capabilities have been assessed in case an individual site has to close as a result of COVID-19
- Our drivers wear gloves as part of their normal duties during delivery and are now assigned individual vehicles to reduce the chance of infection. Surface wipes are being procured to enable drivers to wipe down frequently touched surfaces in their vehicles. Where deliveries of medical gases are made to hospitals then additional precautions apply.



At the moment we have experienced no confirmed cases of COVID-19 within our employees and are currently able to continue normal operations with no disruption to our supply chain.

Our Energas/Engweld branches and shops remain open and gas collection is available as usual. Our counter staff have been instructed on hygiene protective measures and these are being displayed in all our branches.

Should you have further queries then please contact geneng.aluk@airliquide.com or info@energass.co.uk or your key account manager. Updates will be regularly issued on our [Air Liquide UK](#) and [Energass](#) and [Engweld](#) websites.

Yours sincerely

David Hopper
Head of Health & Safety
Air Liquide UK Ltd.